

BIG YELLOW- GLOBAL REPORTING INITIATIVE ('GRI') INDEX

Our Full CSR report and our CSR Highlights section contains some standard disclosures from the Global Reporting Initiative Sustainability Reporting Guidelines. The following Index is intended to aid comparison with other businesses. For any specific questions, please contact csr@bigyellow.co.uk.

ORGANIZATIONAL PROFILE			
102-1	Name of the organisation	Page 1	Big Yellow Group PLC
102-2	Activities, brands, products and services	Page 3	Big Yellow Annual Report 2018 - UK's brand leader in self-storage
102-3	Location of HQ		2 The Deans, Bridge Road, Bagshot, Surry GU19 5AT Investor contact
102-4	Location of operations	Pages 10&11, 14-18	Big Yellow Annual Report 2018
102-5	Ownership and legal form	Page 60	Corporate Governance Report - Big Yellow Annual Report 2018
102-6	Markets served	Page 7, 10&11, 16	Big Yellow Annual Report 2018
102-7	Scale of organisation	Page 20 onwards	Portfolio summary - Big Yellow Annual Report 2018 Employees page 65
102-8	Information on employees and other workers	Page 41	Employee Data in Full CSR Report Gender Pay Gap Reporting
102-9	Supply chain	Pages 10& 11	Sustainable Construction Our Suppliers in Full CSR Report <i>Full review planned 2018/19</i>
102-10	Significant changes to the organisation and its supply chain		No significant changes during 2017/18
102-11	Precautionary principle or approach		<i>Planned for 2018/19</i>
102-12	External initiatives	Page 28 onwards	Full CSR Report
102-13	Membership of associations	Page 56	UK Self Storage Association - Big Yellow Annual Report 2018

STRATEGY			
102-14	Statement from senior decision-maker	Page 39 & 42	Executive Statements - Big Yellow Annual Report 2018
102-15	Key impacts, risks and opportunities	Page 35 Page 31	Principle risks and uncertainties - Big Yellow Annual Report 2018 Managing risks and opportunities - Full CSR Report

ETHICS AND INTEGRITY			
102-16	Values, principles, standards and norms of behaviour		Values and strategy - Big Yellow Group PLC Annual Report and Accounts 2018 Investor presentation , Our Strategy and Business Model Key impacts, risks and opportunities in sustainability - Physical risks and opportunities - Full CSR Report
102-17	Mechanisms for advice and concerns about ethics		Anti-bribery & corruption policy. Whistleblowing policy online.

GOVERNANCE			
102-18	Governance structure	Pages 60 onwards	Corporate Governance Report - Big Yellow Annual Report 2018
102-19	Delegating authority	Page 10	CSR Policy Standard
102-20	Executive-level responsibility for economic, environmental and social topics	Page 10 Page 6	CSR Policy Standard Basis of Reporting
102-21	Consulting stakeholders on economic, environmental and social topics	Page 37	Stakeholder engagement - Full CSR Report
102-22	Composition of the highest governance body and its committees	Pages 60 onwards	Corporate Governance Report - Big Yellow Annual Report 2018
102-23	Chair of highest governance body	Page 66	Nicholas Vetch, Executive Director and Chairman, plus co-founder of Big Yellow; Chairman is not also the Chief Executive Big Yellow Annual Report 2018

102-24	Nominating/selecting highest body	Pages 60 onwards	Nominations Committee - Big Yellow Annual Report 2018
102-25	Conflicts of interest		Not Reported
102-26	Role of the highest governance in setting purpose, values and strategy	Page 10	Governance, roles and responsibilities - CSR Policy Standard
102-27	Collective knowledge of highest governance body		Not Reported
102-28	Evaluating the highest governance body's performance		Not Reported
102-29	Identifying and managing economic, environmental and social impacts	Page 62 Page 9	A formal risk identification and assessment is carried out annually to summarise key risks, potential impacts and mitigating factors in place. Big Yellow Group PLC Annual Report and Accounts 2018 . CSR Policy Standard
102-30	Effectiveness of risk management processes	Page 62	Big Yellow Group PLC Annual Report and Accounts 2018 - describes the process of reviewing the risk framework annually so it is up to date and emerging risks to business are included. This is something the Directors would do and would then communicate to the Board and Audit committee.
102-31	Review of economic/environmental/social topics	Page 62 Page 10	At least annually or in the event of a material change - Big Yellow Group PLC Annual Report and Accounts 2018 CSR Policy Standard
102-32	Highest governance body's role in sustainability reporting		Not Reported
102-33	Communicating critical concerns		Not Reported
102-34	Nature and total number of critical concerns		Not Reported
102-35	Remuneration policies		Not Reported
102-36	Process for determining remuneration		Not Reported
102-37	Stakeholder's involvement in remuneration		Not Reported

102-38	Annual total compensation ratio		Not Reported
102-39	Percentage increase in annual total compensation ratio		Not Reported

STAKEHOLDER ENGAGEMENT

102-40	List of stakeholder groups	Page 37	Full CSR Report 2018 CSR Policy Standard
102-41	Collective bargaining agreements		0% employees covered by a collective bargaining agreement
102-42	Identifying and selecting stakeholders	Page 37	Full CSR Report 2018 CSR Policy Standard
102-43	Approach to stakeholder engagement	Page 37	Full CSR Report 2018 CSR Policy Standard
102-44	Key topics/concerns raised	Pages 11& 37	Full CSR Report 2018 CSR Policy Standard

REPORTING PRACTICE

102-45	Entities included in the consolidated financial statements	Page 101	Big Yellow Group PLC Annual Report and Accounts 2018
102-46	Defining report content and topic boundaries	Page 7	CSR Policy Standard
102-47	List of material topics	Page 7	CSR Policy Standard
102-48	Restatements of information		No significant changes from previous reporting periods
102-49	Changes in reporting	Page 39	Reshaping of CSR Strategy and the inclusion of suppliers, community and customers Big Yellow Group PLC Annual Report and Accounts 2018

102-50	Reporting period	Page 31	Reporting period 1 st April 2017 to 31st March 2018 - Big Yellow Group PLC Annual Report and Accounts 2018
102-51	Date of most recent report		Annual Report, CSR Basis of Reporting document and CSR full report all published June 2018 for reporting period 1.04.2017 to 31.03.2018.
102-52	Reporting cycle	Page 57	Annually Big Yellow Group PLC Annual Report and Accounts 2018
102-53	Contact point for questions regarding the report		'Contact us' webpage with all contact points, including CSR
102-54	Claims of reporting in accordance with the GRI standards	Page 3 Page 15 Page 41	This table indicates where we currently report against a GRI indicator, where we intend to report and where the indicator is not material to our operations. Our Full CSR Report 2018 references the GRI energy & emissions indicators and HR indicators
102-55	GRI content index		Reported
102-56	External assurance	Page 46	Big Yellow Group PLC Annual Report and Accounts 2018 Deloitte LLP undertake a limited level of assurance on select health& safety and environmental indicators, in accordance with the International Standard on Assurance Engagements 3000 (ISAE 3000 Revised).

ECONOMIC PERFORMANCE			
201-1	Direct economic value generated and distributed		Big Yellow Group PLC Annual Report and Accounts 2018 Revenue – page 1 Distributed – Employee wages & costs – page 107 Finance costs – page 107 Taxation – page 108 Community investments – page 40
201-2	Financial implications and other risks and opportunities due to climate change	Page 31	Our Full CSR Report 2018 – the impact of climate related risks Financial: within the cost of sustainable planning, designing and construction of new store developments. Involves reviewing existing and acquired stores against extreme weather events, disclosures against sustainable development and energy efficiency benchmarks. Physical: climate change, global warming, consequences of higher risk weather systems that increase temperatures, storm frequency, flooding and/or droughts. Legislation – CRC, CLL, Climate Change Act

201-3	Defined benefit plan obligations and other retirement plans	Page 66	Big Yellow Group PLC Annual Report and Accounts 2018 - Remuneration
201-4	Financial assistance received from the government		Not Reported

MARKET PRESENCE

202-1	Ratios of standard entry level wage by gender compared to local minimum wage		Not Reported
202-2	Proportion of senior management hired from the local community		Not Reported

INDIRECT ECONOMIC IMPACTS

203-1	Infrastructure investments and services supported	Page 40	Community Investment: Free space donated and services commissioned with social enterprise & charitable organisations. Big Yellow Group PLC Annual Report and Accounts 2018
203-2	Significant indirect economic impacts	Page 18	Big Yellow Group PLC Annual Report and Accounts 2018 'The economic value we create'

PROCUREMENT PRACTICES

204-1	Proportion of spending on local suppliers		planned for 2018/19
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ANTI-CORRUPTION

205-2	Communication and training about anti-corruption policies	Page 87	Big Yellow Group PLC Annual Report and Accounts 2018 Whistleblowing policy Anti-bribery & corruption policy
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205-3	Confirmed incidents of corruption and actions taken		Not Reported
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MATERIALS

301-1	Materials used by weight/volume		Big Yellow Group PLC Annual Report and Accounts 2018 Single-use plastics – page 40 Composition of all packaging material – customer facing box shop New store construction material use
301-2	Recycled input materials used		Big Yellow Group PLC Annual Report and Accounts 2018 Composition of all packaging material. Including significant use of recycled board for boxes New store construction material use
301-3	Reclaimed products and their packaging materials		Contractors follow sustainable construction principles and whenever practical, materials are recycled or selected from sustainable sources. New store construction material use

ENERGY

302-1	Consumption in organisation	Page 14 onwards	Full CSR Report 2018 Basis of Reporting 2018
302-2	Consumption outside organisation		Not Reported
302-3	Energy intensity	Page 19	Full CSR Report 2018 Basis of Reporting 2018
302-4	Reduction in consumption	Page 17 & 19	Full CSR Report 2018 Basis of Reporting 2018
302-5	Reductions in energy requirements of products and services		Not Reported

Water			
303-1	Water withdrawal by source		Not Material
303-2	Water sources significantly affected by withdrawal of water		Not Material
303-3	Water recycled and reused		Not Material

EMISSIONS			
305-1	Scope 1 GHG emissions	Page 20 onwards	Full CSR Report 2018 Basis of Reporting 2018
305-2	Scope 2 GHG emissions	Page 21 onwards	Full CSR Report 2018 Basis of Reporting 2018
305-3	3 Scope 3 GHG emissions	Page 23	Full CSR Report 2018 Basis of Reporting 2018
305-4	GHG emissions intensity	Page 23	Full CSR Report 2018 Basis of Reporting 2018
305-5	Reduction in GHG emissions	Page 36	Full CSR Report 2018 Basis of Reporting 2018

SUPPLIER ENVIRONMENTAL ASSESSMENT			
308-1	New suppliers screened using environmental criteria		Under consideration for 2018/19
308-2	Negative environmental impacts in supply chain and any actions taken		Under consideration for 2019/20

SOCIAL PERFORMANCE**EMPLOYMENT**

401-1	New employee hires and employee turnover	Page 41-44	Full CSR Report 2018
401-2	Benefits provided to FT employees but not to PT employees	Page 43	Full CSR Report 2018
401-3	Parental leave	Page 43	Full CSR Report 2018

OCCUPATIONAL HEALTH AND SAFETY

403-1	Workers representation in formal joint management-worker health and safety committees		Not Reported
403-2	Types of injury, rates of injury, number of work-related fatalities	Pages 44 onwards	Big Yellow Group PLC Annual Report and Accounts 2018
403-3	Workers with high incidence and high risk of disease		Not Reported
403-4	Health and safety topics covered in formal agreements		Not Reported

TRAINING AND EDUCATION

404-1	Average hours of training per year per employee	Page 43	Full CSR Report 2018
404-2	Programs for upgrading skills	Page 44	Full CSR Report 2018
404-3	Percentage of employees receiving regular performance reviews		Not Reported

DIVERSITY AND EQUAL OPPORTUNITY			
405-1	Diversity of governance bodies and employees	Page 65	Big Yellow Group PLC Annual Report and Accounts 2018 Policy on diversity Gender pay gap review
405-2	Ratio of basic salary women to men		Gender pay gap review

LOCAL COMMUNITIES			
413-1	Operations with local community engagement		Full CSR Report 2018 Big Yellow Community Investment and Engagement Local impact of Big Yellow stores – page 3 Free storage report (Community Investment) – page 6 Commitments under the Considerate Constructor Scheme – page 35
413-2	Operations with significant actual positive or negative impacts on communities		Not Material

CUSTOMER HEALTH AND SAFETY			
416-1	Assessment of the health and safety impacts	Page 44	Big Yellow Group PLC Annual Report and Accounts 2018
416-2	Incidents of non-compliance	Page 44	Big Yellow Group PLC Annual Report and Accounts 2018

END.

EPRA Table for reference

EPRA REFERENCE	General Standard REF	EPRA DEFINITION	REPORTED, N/A OR PLANNED
ELEC-ABS	302-1	Total electricity consumption	REPORTED
ELEC-LfL	302-1	Like for like total electricity consumption	REPORTED
DH&C-ABS	302-1	Total district heating & cooling consumption	N/A
DH&C-LfL	302-1	Like for like total district heating & cooling consumption	N/A
FUELS-ABS	302-1	Total fuel consumption	REPORTED
FUELS- LfL	302-1	Like for like total fuel consumption	REPORTED
Energy-Int	CRE1	Building Energy intensity	REPORTED
GHG-DIR-ABS	305-1	Total direct Greenhouse gas emissions	REPORTED
GHG-INDIR-ABS	305-2	Total indirect Greenhouse gas emissions	REPORTED
GHG-Int	305-4	Greenhouse Gas (GHG) emissions Intensity from building energy consumption	REPORTED
Water-Abs	303-1	Total Water Consumption	PLANNED
Water-LfL	303-1	Like for like total Water Consumption	PLANNED
Water-Int	CRE2	Building Water intensity	PLANNED
Waste-Abs	306-2	Total weight of waste by disposal route	REPORTED
Waste-LfL	306-2	Like for like total weight of waste by disposal route	N/A
Cert-Tot	CR8	Type and number of sustainably certified assets	REPORTED